

Institute Hyalual GmbH is a company registered in Switzerland with main office at Birkenstrasse 47, 6343, Rotkreuz, Switzerland, company registration number: CH-170.4.011.350-0 (hereinafter – we, our, us) that fulfil operation of this website (hereinafter – Website).

Protection of your personal data is very important to us. We are committed to protect the privacy of individuals who visit the website and who make use of its on-line facilities. In this Privacy Policy we would like to inform you on all the details of collection, processing and use of personal data.

Kindly note, you accept this Privacy Policy by accessing, browsing or using in other way of the Website, despite any additional consents you will be asked to give us during your staying on the Website. In case you do not accept this Privacy Policy or any of its part, you have no right to use the website and shall leave it immediately. This is completely on your responsibility to read this Privacy Policy.

1. Information we collect

1.1. While using our Website, you may decide to provide us with certain information about you by completing online forms, registering on our Website, making orders, contacting us etc. The types of personal information you may provide to us includes: name, contact information (address, e-mail address, telephone number, fax number), age and date of birth, gender, billing information (such as your payment card number, expiration date, delivery address, and billing address), username and password, personal preferences, interests in and use of various products and services, content of communication with us. You do not have to provide listed above personal data to access the Website but certain functionality will not otherwise be available to you.

1.2. Once you visit our Website we may automatically collect some information that cannot be readily used to identify you, e.g. the domain name and IP address of your computer, type of browser you are using, operating system and platform, technical information, information about your visit to our Website (length of visit, products you viewed, page respond time etc.). We may use this information, individually or in the aggregate, for technical administration of our Web site(s), research and development.

2. Processing of personal information

2.1. We may use the information you provide to us for the following purposes:

- accepting of your orders and fulfilment of agreements between you and us;
- processing your payment;
- create and manage your online account;
- assisting with product selection and making recommendation to you;
- sending you communications about our products and services and promotional materials ;
- respond to your inquiries and communicate with you;
- operate, evaluate and improve our business (including developing new products and services, managing our communications, analysing our products, business analyses, website analyses).

2.2. We do not rent lists, or sell or otherwise disclose personal information we collect, except as described hereunder. We may share your personal information with:

- services providers who perform services on our behalf based on our instructions (e.g. process credit card payments, fulfil orders, provide web hosting and marketing services). We do not authorize these service providers to use or disclose personal information except as necessary to perform services on our behalf or comply with legal requirements;
- our affiliates or to a successor organization in the event of a merger, acquisition, bankruptcy, or other sale or disposition of all or a portion of our company's assets;
- other third parties with your consent (such as social networks).

2.3. We may also disclose personal information if we are required to do so by law or legal process, to law enforcement authorities or other government officials, or when we believe disclosure is necessary or appropriate to prevent physical harm or financial loss, or in connection with an investigation of suspected or actual fraudulent or illegal activity.

2.4. We do not knowingly collect information about people under 18 years old.

2.5. We may transfer the personal information to countries other than the country in which the information was originally collected. Wherever we transfer your information, we will protect that information as described in this Privacy Policy.

2.6. We will retain personal information as long as necessary to fulfil the purpose we collect it.

3. Cookies

3.1. On several pages, we use cookies to make visiting Website more comfortable for you and to allow the use of certain functions. These are small text files stored on your computer. Most of the cookies we use are deleted when the browser is closed (session cookies). Other cookies (persistent cookies) remain on your device and allow us to recognize you on your next visit.

3.2. You can set your browser in order that you will be informed about the use of cookies and individually decide on their acceptance or exclude the acceptance of cookies in certain cases generally. Please note that if you do not accept cookies, the functionality of our website may be restricted.

4. Links to other Web Sites

To give you a better service our Website may link to or mention other websites outside our control or ownership. When connecting to such other websites you will no longer be subject to this policy and you are advised to read the Privacy Policies of each web site you visit.

5. Your rights and responsibilities

5.1. According to applicable law users of our Website may have the right to:

- to free access to your stored personal information;
- to request correction, amendment or update of your stored personal information;
- to request that we stop using or delete your information once it no longer needed for contract execution.

5.2. To help us protect your privacy, be sure:

- not to share your user ID or password with anyone else;
- to log off the Website when you are finished;
- to provide us true, accurate and complete information
- not to use our Website if you are younger than 18 years old
- not to provide us information about anyone else unless you have their permission to do so.

6. How to contact us

For questions regarding the processing of your personal information please contact:

Institute Hyalual GmbH, Birkenstrasse 47, 6343, Rotkreuz, Switzerland,

Tel.: +41-41-511-2073, e-mail: info@hyalual.com

We always welcome and greatly appreciated your feedback, any comments or suggestions, which may contribute to a better quality of our work.

7. Changes to this Privacy Policy

If there are any changes to this privacy policy, we will replace this page with an updated version. It is therefore in your own interest to check the "Privacy Policy" page any time you access our web site so as to be aware of any changes which may occur from time to time.

Thank you for choosing Hyalual!